

# Volunteer Experience Survey 2021



## About our volunteers

Volunteers get involved in other ways with Lymphoma Action **93%**

Volunteers have / had lymphoma **80%**

Volunteers who work full or part time hours **43%**

### Top three reasons for volunteering:

- 1 Make a difference to people affected by lymphoma
- 2 My connection to lymphoma
- 3 Use my existing skills and experience to benefit others

**60** volunteers took part in this year's survey

## Volunteering since COVID-19



### The top three things volunteers would like to do next year:



**69%** feel Lymphoma Action adapted the volunteer offer well or very well

## The volunteer experience

### As a volunteer:

80% feel connected to Lymphoma Action

75% feel valued in their volunteer roles

51% say they have enough opportunities to connect with other volunteers

'I like the sense of achievement from supporting others... I thoroughly enjoy all the ways I volunteer'



'I would like to be able to contribute more often. I feel my strengths could be used to support the work of Lymphoma Action'



'As a volunteer I am always well supported. Lymphoma Action is a very caring and forward thinking organisation'



**88%** are satisfied or extremely satisfied with their volunteer experience

## Our actions in 2022

We will carry out consultations and focus groups to engage with our volunteers to explore and understand their experience in further detail. We will use these insights to inform our Volunteering Strategy and future development of our volunteering roles and opportunities. We will continue to focus on our online volunteering offer and aim to achieve the things volunteers would like to get from their volunteering over the next year.